

All Handbags, Wallets, Purses and Backpacks, or other Luggage  
Items are ***DONE WITH CUSTOMER CONSENT***

The FTC requires that all cleaners must adhere to the care label information in clothing. However, there are no care label guidelines or regulations for cleaning handbags, purses, etc. Because of this, **SNOW CLEANERS GIVES 'No Promises' ON THE OUTCOME OF THE PURSE AFTER PROCESSING.**

It is this reason, why we require signed customer authorization on all purses, handbags and backpacks, etc. ALL purses are hand cleaned. Some of the most common problems are:

1. Glue coming through, and making some leather or suede darker in some areas.
2. Multi-colored panels may bleed into one another.
3. No assurance on buckles, buttons, key chains, or any other accessories. If it is possible, we will remove / replace them after cleaning.
4. Shrinkage and some color loss may occur.
5. The feel and the shape of the purse may change slightly.
6. Depending on how soiled the item, we cannot promise total spot removal.

Although, we will do our best to prevent anything from happening, **we cannot predict the outcome of ANY purse. That is the reason we ask for a SIGNED customer release.**

Spots such as ink, blood, milk, and egg are stains are most likely not able to lift out completely from leather or suede in the cleaning process.

***Please make sure that the customer understands and signs the release before the cleaning process begins.*** We appreciate your cooperation in this matter.

The customer understands the risk involved and would like to proceed with the cleaning process.

Customer Signature \_\_\_\_\_