

SUBJECT: Animal Urine on Leather or Suede Apparel

We would like to point out that animal urine on leather or suede could affect the skin of the item. The solvent and the urine have a reaction, and the skins can draw up in the area. We will have to do the item in a different cleaning method. We will need customer consent with this method. The customer must be made aware of the over-all shrinkage of the item. We will do our best to finish back to size; however, we are not always successful. Normally, with this method, the smell is dissipated. But in extreme circumstances, we cannot always succeed.

**It is very important that the item is marked for urine, and this special method.**

We will do the best work possible, *but we need the customer consent that the customer understands the risk involved*, and would like us to continue with the cleaning process. If the customer would like to proceed with the cleaning process, *the customer needs to sign in the box below and return letter with garment for cleaning process.*

We appreciate your business, and your cooperation in this matter. If you or your customer has any questions, please feel free to contact me at 1 (800) 818-7669.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature \_\_\_\_\_