

SUBJECT: Nametags or Sticker Tape on Suede and Leather Garments

We would like you to point out to your customer that the stickers or nametags that was placed on this garment have damaged the skin. ***Before we begin to process, we will need the customer to be aware of the following:***

- We may not get the sticker or tape marks out
- The glue that is used in these nametags and/or sticker has already damaged the skin area
- That the more we work in the area of the nametag or sticker mark, we may damage the color or the skin in that area
- That the sticky part of the nametag or sticker may leave a dark area
- Where the sticker was placed may be visible after the cleaning process, as we cannot fully get the marks out.

We will do our very best effort possible on the garment. In our experience with nametags and sticker marks, the customer is usually unsatisfied with the outcome. ***We will not proceed without a signed customer risk understanding these five points above.***

We appreciate your business, and your cooperation in this matter.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature _____