

SUBJECT: Dye Transfer on garment

In examining this garment, we find that it has dye transfer on it. Dye transfer is the transferring of a darker dyed piece onto a lighter piece on the garment. Once dye transfer occurs, the darker areas may lighten some with cleaning, but not to the point of totally lifting off the lighter skin area. By testing our concerns, if you were to rub the darker dyed area onto a lighter material, you will see the surface dye depositing on the material.

Again, some of the finish may come off, or all of the finish may come, or the color may affect the skins through out the garment. We will only proceed with this item with a signed customer risk.

We will do the best work possible, ***but we need the customer consent that the customer understands the risk involved***, and would like us to precede with the cleaning process. If the customer would like to proceed with the cleaning process, ***the customer needs to sign in the box below and return letter with garment for cleaning process.***

We appreciate your business, and your cooperation in this matter. If you or your customer has any questions, please feel free to contact me at 1 (800) 818-7669.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature _____