

SUBJECT: Couch Cover or any kind of leather cushion cover

We would like to point out to your customer that household items do not have any kind of required care label. Due to this reason we do not proceed with the cleaning of any leather cushion, unless we have a signed customer release. We will need the release for the following reason.

1. There is the possibility of color change, so if the item matches something now it may not after the cleaning process.
2. Due to the fact manufacture do tend to over stretch the skins in construction there is the possibility of shrinkage.
3. Blood does not come out of the skins, it will turn hard in the cleaning process.
4. Cat urine or animal urine there is no guarantee of the outcome of the item after the cleaning process.
5. All suede and leather seat covers are done at the risk of the customer.
6. Multi-Colored, or material leather cushion may have dye transfer occur.

***We will do the best work possible, but we need the customer consent that the customer understands the risk involved, and would like us to proceed with the cleaning process. If the customer would like to proceed with the cleaning process, **the customer needs to sign in the box below and return letter with seatcover for cleaning process.*****

We appreciate your business, and your cooperation in this matter. If you or your customer has any questions, please feel free to contact me at 1 (800) 818-7669.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature \_\_\_\_\_