

SUBJECT: Garments with Stamped, Metallic or Pearl finishes

These special finished metallic garments are all the rage today and are very popular for sportswear and high fashion items. However, we have found that some of the shiny metallic and pearl finish does not hold up to recommended dry cleaning of care label leather apparel. A special handling charge of \$10.00 will be applied for the finish and cleaning.

Most of the time manufacturers apply the finish with metallic color bonding agents to the skins. If the finish is rubbed off thru wear abrasion, the finish cannot be replaced. Some type of adhesive bonding dissolves in the cleaning system, resulting in an overall design or finish loss. Depending on how the manufacturer applied the finish, we cannot duplicate the metallic finish if it lifts off with the recommended cleaning procedures.

Please have your customer understand that we will do the best work possible, ***but we need the customer consent that the customer understands the risk involved***, and would like us to proceed with the cleaning process. If the customer would like to proceed with the cleaning process, ***the customer needs to sign in the box below and return letter with garment for cleaning process.***

We appreciate your business, and your cooperation in this matter. If you or your customer has any questions, please feel free to contact me at 1 (800) 818-7669.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature _____