

Suede and Leather Hats, ALL DONE AT CUSTOMER RISK

There is no care labeling rule that requires hats to carry a care label nor cleaning instructions. It has been our experience that most hats have a total appearance change.

The following is the most common:

1. Glue coming through, and making some leather or suede darker in some areas.
2. Multi-colored panels may bleed into one another.
3. No guarantee on buckles, buttons, key chains, or any other accessories.
4. Shrinkage and some color loss can occur, and any kind of vinyl or card board will turn hard in cleaning process.
5. The feel and the shape of the hat may change slightly.
6. We do not guarantee the outcome, total spot removal.

Although, we would do our best to prevent anything from happening, we have no control of the outcome of hats. We ask for a full customer risk on all of these items. **Also you may want to point to your customer that spots such as ink, blood, milk, and egg are stains that will most likely not come out in the cleaning process.**

Please make sure that the customer understand the above risk, and signs and sends letter back with item for cleaning process. We appreciate your cooperation in this matter. If you have any questions, please feel free to contact us, at 1 (800) 818-7669.

The customer understands the risk involved and would like to proceed with the cleaning process.

Customer Signature _____

All lecture property of snow cleaners inc.,