

## Customer Consent for Household Items

Household items are not required to have a mandated FTC care label. Because of this flaw in the law, things may or may not go wrong with cleaning the household items. Some manufacturers back their product, some do not. This comforter has been inspected and the following needs to be brought to your customer's attention:

- We have found holes/tears that may tear further in cleaning. These holes/tears may result in losing some of the fiber/feathers.
- If there is twisted/braiding or metallic trim around the parameter of the comforter, it may not withstand nor hold up in the cleaning process. After cleaning, the trim may appear worn, frayed or pull apart. If this occurs, we cannot replace the braiding back to the original condition.
- If the fabric is not preshrunk when constructed, through a cleaning process, will show signs of shrinkage up to 7%. The amount of shrinkage cannot be determined prior to the method used. Once it has been processed, it *will not* continue to shrink.
- Feathers or fiber batting are used in the comforter/feather bed and are not sewn into panels to hold them in place. Some feathers or fiber may clump or shift in cleaning. We will do our best to restore the batting back to a smooth filling; depending on how severely clustered the fiber is.
- Some dyes in the fabric are not color fasted, and may lighten in cleaning. It is a good idea to get everything matching cleaned at the same time.
- Your comforter label say "spot clean only". On heavily soiled comforters, our recommended cleaning methods and processes may go against the recommended care label suggested by the manufacturer. In order to go against the care label, we will require consent.
- Most all comforters are wetcleaned. If you wish for this comforter to be dry cleaned, customer consent is required.

We will try and guarantee customer satisfaction. We will only proceed with this signed customer risk. We will do the best work possible, ***but we need the customer consent that the customer understands the risk involved***, and would like us to precede with the cleaning process. ***The customer needs to sign in the box below and return letter with item for cleaning process.***

We appreciate your business, and your cooperation in this matter.

The customer understands the risk involved, and would like us to proceed with the cleaning process.

Customer Signature \_\_\_\_\_